

Patient Code of Conduct



Welcome to Kind Kids Dental! We are committed to providing you with the highest quality, functional and holistic dental care in a trusting and respectful environment. This code of conduct outlines our shared expectations to ensure a positive experience for patients, their families, and our team.

Patient Responsibilities

- 1. Respect for Recommendations:** We value your input and concerns. We will thoroughly explain treatment recommendations and answer your questions. However, it's important to understand that our recommendations are based on our professional expertise and training. We kindly ask that you respect our recommendations, even if they differ from your initial expectations. You always have the right to say "no thank you" and seek another opinion, but in turn, we ask for you to respect our right to stand behind our advanced clinical expertise, knowledge, and training.
- 2. Informed Consent:** You have the right to make informed decisions about your child's dental care. We will provide you with all the necessary information concerning treatment options, costs, and potential risks and benefits. We encourage you to actively participate in these discussions.
- 3. Shared Decision-Making:** While we encourage your questions and concerns, it's important to acknowledge that ultimately, the dentist will determine the most appropriate course of treatment based on their professional judgment and your unique needs. If these recommendations do not resonate with you, you may find it best to seek another opinion elsewhere. Our expectation is that you do this with respect and courtesy, agreeing to disagree.
- 4. Trust and Collaboration:** A successful doctor-patient relationship is built on trust. We ask that you trust the advanced expertise of our providers and strongly encourage you to follow through with recommended treatment plans. If you have concerns about a particular treatment, we encourage open communication to find a solution that works for your family.
- 5. Right to Dismissal:** We always want a healthy and thriving doctor-patient relationship, as well as to help you have a healthy and thriving child. But if our recommendations surrounding diet, hygiene, treatment needs, and high-priority referrals are not followed or respected, we cannot fulfill our commitment to improving patient health and outcomes. In the event of a persistent disagreement with our treatment recommendations, a lack of trust in our plan or our providers, or disrespect to our doctors or our team members, we reserve the right to dismiss you from the practice. This dismissal would be based on the inability to establish a collaborative and amicable doctor-patient relationship necessary for effective treatment.

Our commitment to you:

- We will treat you with respect, courtesy, and compassion.
- We will listen attentively to your concerns and answer your questions.
- We will provide you with all the information you need to make informed decisions about your child's dental care.
- We will work collaboratively with you to develop a treatment plan that is not only right for your child, but that is also safe and effective based on our decades of clinical experience and advanced training.

By signing below, you acknowledge that you have read and understand this Code of Conduct.

Patient's Full Name

Parent/Guardian Signature

Date

We look forward to partnering with you on your journey to optimal oral and whole-body health!